

## GGC e-cookies portal

### Purchase Terms and Conditions

These purchase terms and conditions ("Purchase Terms and Conditions") govern your purchase and use of products available through the e-cookies portal sale pages which are operated by Girl Guides of Canada-Guides du Canada ("GGC"). By making a purchase through the e-cookies portal, you acknowledge and agree to the following Purchase Terms and Conditions. Thank you for participating in e-cookies portal!

#### Order Processing

- Upon placing your order, the e-cookies portal will generate and email you an electronic receipt showing the items ordered and your order confirmation number.
- Customers can purchase 2 - 12, 24 boxes through one order. Any deviation to these amounts (in drop down on selling page) will need to be split into multiple separate orders.
- The shipping company will send you a shipping confirmation via email with a tracking code so that you can track your order directly with the common carrier.
- GGC may, in its sole discretion, choose to not process or to cancel your order in certain circumstances. This may occur, for example, when the product you wish to purchase is out of stock or has been mispriced, we suspect the request is fraudulent, or in other circumstances GGC deems appropriate in its sole discretion. GGC will either not charge you or refund the charges for orders that we do not process or cancel after processing.
- GGC also reserves the right, in its sole discretion, to take steps to verify your identity to process your order.

#### Pricing

- Cookies are \$5 per box, with a minimum 2 box order. The final cost of your order will reflect the number of boxes you selected. There are no taxes on the cookies.

Boxes per order	Classic 2021 Shipping Price
2	\$3.86
3	\$5.79
4	\$7.73
5	\$9.31
6	\$10.96
7	\$12.56
8	\$14.26
9	\$14.53
10	\$14.61
11	\$17.37
12	\$17.83
24	\$28.50

- The final cost of your order will include the flat-rate shipping and handling. This final cost is based on the number of boxes you ordered.
- GGC strives to provide accurate pricing information regarding the products available on the e-cookies portal. We cannot, however, ensure against pricing errors. GGC reserves the right, at its sole discretion, to not process or to cancel any orders placed for a product whose price was incorrectly posted on the e-cookies portal as a result of an error. If this occurs, GGC will notify you by email. In addition, GGC reserves the right, at its sole discretion, to correct any error in the listed price.

### **Payment**

- All orders will require payment by Mastercard or Visa at the time of placing the order.
- Credit card information is not retained for future sales.

### **Damaged Product**

- Damaged cookies delivered to a customer should be reported to Girl Guides through our [Online Form](#). Refunds or replacements will be given at the discretion of our site administrators and help line.